

McMahon, Lucy

From: FOI Responses
Sent: 31 July 2024 07:46
To: [REDACTED]
Subject: [REDACTED] Response

[REDACTED]

Thank you for your Freedom of Information request dated 8 July 2024, for information about Freedom of Information and Environmental Information Regulations.

Please find below City of Doncaster Council's responses to the questions you have raised.

Request:

How many freedom of information requests and environmental information regulation requests did you receive in quarter 1 2024?

Response:

283 Freedom of Information requests and Environmental Information Regulation requests were received in quarter 1 2024.

Request:

How many freedom of information requests and environmental information regulation requests did you receive in quarter 4 2023?

Response:

334 Freedom of Information requests and Environmental Information Regulation requests were received in quarter 4 2023.

Request:

How many freedom of information requests and environmental information regulation requests did you receive in quarter 3 2023?

Response:

276 Freedom of Information requests and Environmental Information Regulation requests were received in quarter 3 2023.

Request:

How many freedom of information requests and environmental information regulation requests did you receive in quarter 2 2023?

Response:

315 Freedom of Information requests and Environmental Information Regulation requests were received in quarter 2 2023.

Request:

How many freedom of information requests and environmental information regulation requests did you receive in quarter 1 2023?

Response:

285 Freedom of Information requests and Environmental Information Regulation requests were received in quarter 1 2023.

Request:

Do you hold data on freedom of information requests and environmental information regulation requests submitted to your local authority in 2022?

Response:

Yes

Request:

How many freedom of information requests and environmental information regulation requests were fully or partially refused with an exemption under the freedom of information act in quarter 1 2024?

Response:

112 requests were fully or partially refused with an exemption under the freedom of information act in quarter 1 2024.

Request:

How many freedom of information requests and environmental information regulation requests were fully or partially refused with an exemption under the freedom of information act in quarter 4 2023?

Response:

110 requests were fully or partially refused with an exemption under the freedom of information act in quarter 4 2023.

Request:

How many freedom of information requests and environmental information regulation requests were fully or partially refused with an exemption under the freedom of information act in quarter 3 2023?

Response:

108 requests were fully or partially refused with an exemption under the freedom of information act in quarter 3 2023.

Request:

How many freedom of information requests and environmental information regulation requests were fully or partially refused with an exemption under the freedom of information act in quarter 2 2023?

Response:

95 requests were fully or partially refused with an exemption under the freedom of information act in quarter 2 2023.

Request:

How many freedom of information requests and environmental information regulation requests were fully or partially refused with an exemption under the freedom of information act in quarter 1 2023?

Response:

93 requests were fully or partially refused with an exemption under the freedom of information act in quarter 1 2023.

Request:

How many freedom of information requests and environmental information regulation requests were responded to after the 20 working day deadline in quarter 1 2024?

Response:

1 freedom of information requests and environmental information regulation requests were responded to after the 20 working day deadline in quarter 1 2024.

Request:

How many freedom of information requests and environmental information regulation requests were responded to after the 20 working day deadline in quarter 4 2023?

Response:

5 freedom of information requests and environmental information regulation requests were responded to after the 20 working day deadline in quarter 4 2023.

Request:

How many freedom of information requests and environmental information regulation requests were responded to after the 20 working day deadline in quarter 3 2023?

Response:

2 freedom of information requests and environmental information regulation requests were responded to after the 20 working day deadline in quarter 3 2023.

Request:

How many freedom of information requests and environmental information regulation requests were responded to after the 20 working day deadline in quarter 2 2023?

Response:

2 freedom of information requests and environmental information regulation requests were responded to after the 20 working day deadline in quarter 2 2023.

Request:

How many freedom of information requests and environmental information regulation requests were responded to after the 20 working day deadline in quarter 1 2023?

Response:

5 freedom of information requests and environmental information regulation requests were responded to after the 20 working day deadline in quarter 1 2023.

Request:

How many staff do you have whose primary job is working on freedom of information and environmental information regulation requests?

Response:

There are 3 officers at City of Doncaster Council whose primary role is dealing with Freedom of Information and Environmental Information Regulation requests, however these officers also work in other areas of Information Governance as well.

Request:

How many employees are employed at your local authority?

Response:

City of Doncaster Council has 4803 employees.

Request:

How many employees are employed at your local authority to manage complaints submitted from the public?

Response:

There are 3 Customer Experience Officers managing complaints within City of Doncaster Council.

Request:

How many employees are employed at your local authority to manage data breaches and data protection matters?

Response:

There are 10 Information Governance Officers who manage data breaches and data protection matters. These officers also cover Freedom of Information and Environmental Information Regulation requests, Information Security and Records Management.

Request:

How many employees are employed at your local authority to manage subject access requests matters?

Response:

There are 10 Information Governance Officers who manage Subject Access Requests and other areas of Information Governance as explained above.

I hope that this information is useful to you.

City of Doncaster Council estimates that it has cost £49.00 to respond to this request for information.

Reviewing any decisions made:

If you are not happy with this reply you can ask us to review our response. To do this write to us within 40 working days of receiving your response at the address below or email FOIAppeals@doncaster.gov.uk

If you do not agree with the review decision you can apply to the Information Commissioner's Office (ICO) for a decision about our compliance or otherwise with the Freedom of Information legislation. Contact details for the ICO are: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. www.ico.org.uk Telephone 0303 123 1113.

Yours sincerely,

Lucy McMahon
Freedom of Information Officer
Corporate Resources
City of Doncaster Council

Phone 01302 736000

Address Civic Office, Waterdale, Doncaster, DN1 3BU Email FOI@doncaster.gov.uk

Website www.doncaster.gov.uk